



SUPREME COURT ADVOCATES—ON-RECORD ASSOCIATION

GE-81A & GE82, Ground Floor Main Building, East Wing, Supreme Court of India, New Delhi-110001

Phone: 011-23072352; Email: scaoral@gmail.com www.scaoraindia.com

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Mr. Amit Sharma
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Mr. Nikhil Jain
Honorary Secretary
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Mr. Kaustubh Shukla
Joint Secretary
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Mr. Aljo K. Joseph
Treasurer
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Mr. Vishal Prasad
Joint Treasurer
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Executive Members

Ms. Reena Pandey
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Dr. Meenakshi Kalra
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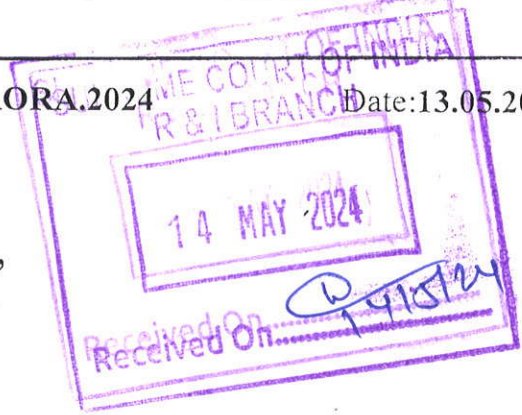
Mr. Aditya Giri
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Ref.No.013/SIWI/SCAORA.2024

Date:13.05.2024

To
The Secretary General,
Supreme Court of India,
New Delhi – 110 001



SUB: SUGGESTIONS & IMPROVEMENTS IN THE NEW SUPREME COURT WEBSITE AND IT INFRASTRUCTURE

Respected Sir,

Upon the decommissioning of the old Supreme Court Website, several concerns were raised by the members of the Bar personally and on various platforms and pursuant to which, we had called upon the Members to Email their grievances and/or suggestions in this regard.

On perusal of the same, we have compiled a list of constructive suggestions for the New Website as well as for improving the IT Infrastructure, which are summarized as under:

1. Addition of "**Free Text Search**" option in the New Website which was available in the older version.
2. The New website is **not user-friendly** and for every option selected, a message taking the user to an external link appears. which does not serve any purpose, but wastes time. so the same could be modified for ease.
3. **Cause List on the New Website** should also have an "AOR" wise all -cause list as could be obtained in the older version.
4. There should be a **provision for filing the PF Online** on the e-filing portal of the new website.
5. **Display Board** on the new website does not function or gets stuck, making it difficult for members to keep track of various courts.
6. The **Bandwidth of the New Website** ought to be increased as the website has crashed several times on account on heavy load. making it impossible for members to utilize the same.
7. In the Android Mobile, cause list, daily orders, circulars etc. are not getting downloaded.



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8. On the home page of the website, despite presence of Icons, one is required to click only on the text below, to select the option, making the website non-user friendly, it is therefore suggested that even *clicking on the icons should yield the desired results*.
9. While searching for Judgments/Orders, *add a tab to search based on "Judge's name"*, as was an option in the older website.
10. The time prescribed to file *Online Appearances should be extended till 1PM* on the date of listing instead of 11:30 AM. In case there is an error on the website in submitting Online Appearances, physical appearances shall be accepted by the Court masters.
11. **Case Status** in the New Website needs to include the following features –
 - (i) Party details does not mention the addresses and other details unlike the older version to enable service or check other details, and the same needs to be updated.
 - (ii) Unlike the older version, "Defective matter to be cured in 90 days" not mentioned in the new website.
 - (iii) Defects even if cleared and the matter registered, are not removed from the website, leading to confusion and clarification required to be given to the clients.
 - (iv) Even if orders were not uploaded, the older website showed if on a given day "Notice", "Stay", "Dismissed" orders were passed, which is not there in the new website.
 - (v) Section 1B Dealing Assistant name should be included in the Case Status for ease of coordination and follow up.
 - (vi) In the Judgments/Orders tab, option to download all the Orders in one PDF should also be available along with individual downloads for ease of maintaining records on digital devices.
 - (vii) In the Mention Memo tab, details of all mentioning for listing, Not to be deleted etc. should be mentioned with Date, along with the remarks as to whether they have been allowed or not for ease of reference.
12. On the *personal Information tab of the AORs* on the new website, following to be included:



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- (i) Search option to be made available "Alphabetically" as was in the older version.
 - (ii) The email addresses of the AORs are appearing with the expressions such as "[dot]", "[at]" instead of the "." and "@" symbols, which would enable the concerned person to merely copy the entire email ID, to use it for service etc.
 - (iii) In addition, the Name and Mobile Numbers of the Registered Clerks of the AORs should also be included in a separate column.
13. The **Daily Notices of the Supreme Court** ought to be sent to all members on the Supreme Court WhatsApp portal individually, instead of the same being re-circulated by different members on different WhatsApp groups.
 14. The **Digitized copy of the Paper-Books** are only available one day before the listing, and if not downloaded, the same is removed from the e-portal, and again uploaded before the next date of listing, which makes it difficult to mark the files, and use them in the intervening periods. Repeated uploading also results in page numbers having to be checked before every date unnecessarily, and therefore only the new filings should be uploaded for the members to access, and the files once uploaded ought not to be deleted.
 15. That a printed hard copy along with display board of the cause list may be displayed outside the respective Courts.
 16. The **Supreme Court Mobile Application** should have –
 - (i) A *push notification* feature via which the orders, office reports, listing details etc. can be easily forwarded.
 - (ii) Advance List of the matters of the respective Advocate on Records be made available in the Calendar option for easy access.
 17. For ***grievance redressal***, a dedicated email ID be made available on which the members can make their grievances pertaining to day to day issues faced by them, along with assigning a particular team to address the same, without the AORs having to approach different officials.



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18. That the website should have an icon for suggestion and complaint on the website so that the members of the Bar can directly contact the concern for the suggestion.

It is humbly requested to your good office to kindly look into the above issues.

Regards,


NIKHIL JAIN
HON. SECRETARY
SCAORA